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**CARRERA:** Tecnicatura Superior en Desarrollo de Software

**UNIDAD CURRICULAR:** Inglés Técnico I

**PROFESORA:** Lic. Gabriela Noemí Duaigües

**Programa de exámenes año 2019**

**CONTENIDOS:**

Unit 1: Working in the IT business

* Meeting people
* Jobs in IT
* Schedules
* Spelling
* Business matters

Unit 2: Computer systems

* Computer hardware
* Computer software
* Working with computers
* Computer usage
* Business matters

Unit 3: Websites

* Website purpose
* Website analytics
* Website development
* The best websites
* Business matters

Unit 4: Databases

* Database basics
* Data processing
* Data storage and back-up
* Database systems benefits
* Business matters

Unit 5: E-commerce

* E-commerce companies
* E-commerce features
* Transaction security
* Online transactions
* Business matters

Unit 6: Network systems

* Types of network
* Networking hardware
* Talking about the past
* Network range and speed
* Business matters

Unit 7: IT support

* Fault diagnosis
* Software repair
* Hardware repair
* Customer service
* Business matters

Unit 8: IT security and safety

* Security solutions
* Workstation health and safety
* Security procedures
* Reporting incidents
* Business matters

**BIBLIOGRAFÍA:**

* “English for Information Technology I”, Olejniczak, Maja. Pearson.

Prof. Lic Gabriela N. Duaigües